

# QUALITY ENVIRONMENT ENERGY POLICY

Through its drive towards continuous performance enhancement, CONDAT is committed to QUALITY, ENVIRONMENT, ENERGY and SAFETY, and thereby undertakes to meet the requirements of all interested parties, namely its customers, shareholders, neighbours, the authorities and its employees, in full and with complete transparency.

In order to reach our objectives:

- We have introduced a Quality approach focussing on process efficiency according to the requirements of the ISO 9001 standard 2008.
- We are committed to applying a policy environmental protection, preventing pollution and complying with legal and other applicable requirements in accordance with 2004 ISO standard 14001 and EMAS.
- Through our Social Responsibility Charter we confirm the pursuit of the deployment of our approach to sustainable development within our sphere of influence in all areas of human rights, of labour standards, of environment and of anti-corruption according to the U.N Global Compact.
- We are committed to applying a voluntary energy policy to improve our energy management system in accordance with NF EN 16001 standard.
- We are also committed, as regards SAFETY, to the application of our approved Prevention Charter.

Our main strategic lines are:

**1 - Satisfying our customers by offering them:**

- Constant quality products of the highest standard,
- Fast, reliable services,
- The requisite technical support,
- Low level of complaints,
- Taking their need into consideration through effective listening.

**2 - Promoting sustainable development from the sourcing of our paper pulp, in accordance with the PEFC™ standard and the FSC™ standard, to the recycling of our finished products.**

**3 - Exploiting by-products and recycling waste to the greatest possible extent.**

**4 - Channelling and handling our environmental focus:**

- To limit the impact and contain the risks to the natural environment:
  - water pollution,
  - soil and sub-soil pollution,
  - atmospheric pollution,
  - noise and visual pollution,
  - road traffic.
- To save natural resources, in particular water and primary energy.

**5 - Enabling our staff to maintain a learning curve and enhance their skills in a stimulating environment conducive to professional development and teamwork so that each individual may contribute to the company's success.**

**6 - Satisfying our shareholders by driving down our costs, optimising the product and destination mixes, with a continuous improvement of our energy efficiency.**

**7- Obtaining an active support of our suppliers and sub-contractors for our continuous enhancement programme.**

We have therefore made organisational arrangements to manage and periodically audit our Quality, Environment, Energy and Safety management system in order to optimise our processes and ensure that they are always suitably adapted, efficient and effective.

We undertake to deploy the necessary tools and resources, at economically viable cost, in fulfilling this policy and our ambitions.

  
**A. MINGUZZI**  
Chairman

  
**P. CANET**  
Production Site Manager

  
**C. LESUEUR**  
Sales Manager

  
**B. LEFEBVRE**  
Logistic Manager